

Market Place Dentistry Membership Plan Terms and Conditions

1. Initial Administration Fee

For adult plans, an initial administration fee of £9.50 will be collected with your first payment only.

2. Inclusive Appointments and Discounts

Inclusive appointments and discounts are offered subject to the receipt of three consecutive monthly payments. All inclusive appointments are within a 12-month cycle from your joining date. These benefits refresh, and you are entitled to the inclusive appointments again once your joining date anniversary passes.

3. Radiographs (X-ray Images)

Any radiographs (X-ray images) taken on plan will only cover the routine ones carried out every two years. Any additional radiographs required may be charged at the usual rate.

4. Urgent Assessment and Advice Appointments

You are entitled to one free urgent assessment and advice appointment per plan yearly cycle. Any treatment required as a result of this appointment will be chargeable. If you require any additional assessment and advice appointments within your 12month cycle, these will be charged at the usual rate.

5. Discount Eligibility

- Discounts only apply to treatments carried out at Market Place Dentistry.
- Discounts are not offered on dental implant treatments, prescriptions, teeth straightening, additional dental health checks, additional routine hygiene appointments or any lab fees incurred.

6. Worldwide Dental Emergency Assistance Scheme

The Worldwide Dental Emergency Assistance Scheme is a program designed to offer support and assistance to dental plan patients requesting treatment following dental trauma and/or oral cancer.

- The Scheme operates on a wholly discretionary basis, meaning it has no obligation to provide any benefit unless it decides (in its sole and absolute discretion) to do so.
- There are circumstances where the Scheme may not provide benefits, which are explained in detail in the Scheme Handbook.
- Each request for assistance will be individually assessed, and restrictions or limitations may apply. The Scheme may also decide to provide no benefit.

7. Plan Recommendations Based on Risk Assessment

The dentist will recommend a plan based upon the results of a detailed risk assessment carried out annually. Therefore, the plan you are prescribed will change when/if your risk status changes.

8. Transferring to an Alternative Plan

You can change your plan on the anniversary of your plan joining date or at the request of your dentist, subject to the practice's discretion. If transferring to an alternative plan prior to your monthly cycle year end, then the current plan benefits and inclusive appointments will cease. The new plan you have joined will commence, and this will refresh your 12-month cycle dates.

9. Cancellation Of Plan

If your plan lasts for less than six months, you will be required to pay Market Place Dentistry an amount equal to the value of any discounts or appointments accrued up to the time of cancellation.

If cancelling a plan:

- All benefits, inclusive appointments, and discounts will be discontinued on the date of cancellation.
- Any future appointments will be payable at the normal practice fees.

10. Re-joining After Cancellation

Once a plan has been cancelled, there is a cooling-off period of 12 months before you can rejoin the membership plan, unless requested by your dentist and approved at the practice's discretion.