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Tel: 01845 523620

Dear Parent/Guardian

### **Important information about your child's dental care.**

We have been committed to providing our patients of all ages with high quality dental care for many years, and we thank you for your continued loyalty and the trust you have in us.

We're here to provide your child with the best possible dental care, and for that reason, we regularly evaluate and reflect on our services. Where we find we can do better, we make any necessary, positive changes to ensure we maintain and improve the quality of our service. Whilst we have always seen children under the NHS, it has been increasingly difficult to provide the level of care we would like under the current system, and we consider it is now necessary to change how we offer dental care.

We feel that providing care independently of the NHS will allow us to continue to offer the highest quality care for your child and, as a result, we will be opting out of delivering NHS dentistry for all of our patients from March 2021.

#### **What do I need to do?**

Please rest assured that your child is still registered with us and we would be delighted to continue providing their dental care.

Children up to their 5th birthday will continue to receive their dental health checks for free (when attending alongside a family member on a Membership Plan or pay-as-you-go registration).

Going forward, you have three options available as to how their dental care could be provided:

#### **Option 1: Check the nhs.uk website.**

If your child receiving dental care on the NHS is important to you, please visit [nhs.uk](https://www.nhs.uk) where you'll be able to search for a local dentist providing NHS care.

#### **Option 2: Stay with us on a pay-as-you-go basis**

If you'd like your child to continue seeing us for their care on a private pay-as-you-go basis, you don't need to do anything at this stage. Any existing appointments that they already have booked in with us after 28th February 2021 will remain in the diary but we will ask you to confirm their attendance nearer the time. An up-to-date price list can be found on our website at [www.marketplacedentistry.co.uk/price-list/](http://www.marketplacedentistry.co.uk/price-list/). If you'd like a paper copy, please let us know and we'll post one out.

Continued overleaf

### Option 3: Stay with us and sign your child up onto one of our Membership Plans

If you'd like your child to join one of our popular Membership Plans, you can sign them up easily in one of two ways:

- a) Join online using the following unique login details. Please visit [www.onlinesignup.co.uk](http://www.onlinesignup.co.uk) and enter the following details:

Login ID: «loginid»

Login Code: «logincode»

- b) Join by requesting a paper application form. Simply call us on 01845 523620 and we'll post one out.

The Membership Plan will commence from 1st March 2021, please respond by 15th February 2021 to give Practice Plan enough time to process your child's membership.

#### Why join a Membership Plan?

To help with the transition from NHS to independent care, we are delighted to offer our very own Child Membership. Our Child Membership encourages regular attendance, enabling us to spot problems early, and helps your child maintain healthy teeth and gums. Other benefits include:

- Spreading the cost of routine dental care through a convenient monthly Direct Debit
- Oral health education and toothbrushing advice for all ages
- Preventative care, including fluoride varnish application
- Hygienist appointments for children aged 12 and over, for professional cleaning and toothbrushing advice
- Orthodontic screening and referrals
- No appointment fee for emergency appointments
- Exclusive discount on all clinically necessary treatment carried out at Market Place Dentistry
- Access to the Worldwide Dental Emergency Assistance Scheme.

Documentation relating to the Worldwide Dental Emergency Assistance Scheme, including assistance levels, limitations and exclusions, can be accessed online at [scheme.practiceplan.co.uk/patients](http://scheme.practiceplan.co.uk/patients)

What is included?	5-11 years	12-17 years
<b>Monthly Fee</b>	£4.49	£7.49
Number of Dental Health Checks per year	2	2
Number of Hygienist appointments per year <i>for professional clean and toothbrushing advice</i>	0	1
Discount on treatment	60%	50%

#### Existing NHS appointments

If your child already has an appointment booked with the practice before 28th February 2021, we will complete their next visit and any treatment under the NHS as normal. If your child has an appointment on or after this date, this will be kept in the diary but we ask that you contact us before 31st January 2021 to confirm their attendance. If we haven't heard from you by this time, we will cancel the appointment.

#### If you need help just ask

If you require any more information about the changes detailed in this letter, a member of the team will be more than happy to discuss this with you. For any queries, please call us on 01845 523620 or email [info@marketplacdentistry.co.uk](mailto:info@marketplacdentistry.co.uk)

Once again we would like to thank you for your continued loyalty. We hope you'll choose to stay with us and allow us to continue providing your child's dental care.

Yours sincerely

The Team at Market Place Dentistry