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Tel: 01845 523620

Dear Patient

### **Important information regarding your dental care.**

As a patient at our practice, you will be aware that we've been committed to providing high quality dental care for all of our patients for many years, and we thank you for your continued loyalty and the trust you have in us.

We're here to provide you with the best possible dental care, and for that reason, we regularly evaluate and reflect on our services. Where we find we can do better, we make any necessary, positive changes to ensure we maintain and improve the quality of our service. Over the years, we have continued to re-evaluate how the NHS provision within our practice works, and we consider it is now necessary to change how we offer dental care.

We feel that providing care independently of the NHS will allow us to continue to offer the highest quality care for all of our patients and, as a result, we will be opting out of delivering NHS dentistry for all of our patients from March 2021.

#### **What do I need to do?**

Please rest assured that you're still registered with us and we would be delighted to continue providing your dental care. Going forward, you have three options available as to how your dental care could be provided:

#### **Option 1: Check the nhs.uk website**

If receiving dental care on the NHS is important to you, please visit [nhs.uk](https://www.nhs.uk) where you'll be able to search for a local dentist providing NHS care.

#### **Option 2: Stay with us on a pay-as-you-go basis**

If you'd like to continue seeing us for your care on a private pay-as-you-go basis, you don't need to do anything at this stage. Any existing appointments that you already have booked in with us after 28th February 2021 will remain in the diary but we will ask you to confirm your attendance nearer the time. An up-to-date price list can be found on our website at [www.marketplacedentistry.co.uk/price-list/](http://www.marketplacedentistry.co.uk/price-list/). If you'd like a paper copy, please let us know and we'll post one out.

Continued overleaf

### **Option 3: Stay with us and join one of our Membership Plans**

We've designed our Membership Plans to help our patients achieve and maintain good dental health. If you'd like to join one of our popular Membership Plans, you can join easily in one of two ways:

- a) Join online using the following unique login details. Please visit [www.onlinesignup.co.uk](http://www.onlinesignup.co.uk) and enter the following details:

Login ID:

Login Code:

- b) Join by requesting a paper application form. Simply call us on 01845 523620 and we'll post one out.

The Membership Plan will commence from 1st March 2021, please respond by 15th February 2021 to give Practice Plan enough time to process your membership.

### **Why join a Membership Plan?**

We've found that, thanks to their regular appointments with the dentist and hygienist, our members overall have healthier teeth and gums, require less treatment and spend less on achieving good dental health. Regular attendance means the dentist can spot and treat existing problems early and allows the hygienist to help you maintain your dental health and prevent new problems from arising. The monthly fee includes all of your regular dental and hygiene appointments, which helps to spread the cost of your routine dental care.

### **What is included?**

For £15.49 per month (plus a one-off £9.50 joining fee at the time of the first monthly payment) your routine dental care is covered. Our Membership benefits include:

- Two dental health checks per year, including any necessary X-rays
- Two medium hygiene visits per year for professional cleaning and advice on how to maintain a healthy mouth
- Exclusive 15% discount on treatments
- No appointment fee for emergency appointments
- Access to the Worldwide Dental Emergency Assistance Scheme which could support you in unforeseen circumstances
- Redundancy protection for your monthly plan payments for up to 12 months.

Documentation relating to the Worldwide Dental Emergency Assistance Scheme, including assistance levels, limitations and exclusions, can be accessed online at [scheme.practiceplan.co.uk/patients](http://scheme.practiceplan.co.uk/patients)

### **Existing NHS appointments**

If you already have an appointment booked with the practice before 28th February 2021, we will complete your next visit and any treatment under the NHS as normal. If you have an appointment on or after this date, this will be kept in the diary but we ask that you contact us before 31st January 2021 to confirm your attendance. If we haven't heard from you by this time, we will cancel the appointment.

### **If you need help just ask**

If you require any more information about the changes detailed in this letter, a member of the team will be more than happy to discuss this with you. For any queries, please call us on 01845 523620 or email [info@marketplacedentistry.co.uk](mailto:info@marketplacedentistry.co.uk)

Once again we would like to thank you for your continued loyalty. We hope you'll choose to stay with us and allow us to continue providing your dental care.

Yours sincerely  
The Team at Market Place Dentistry