

## **Welcome to Market Place Dentistry**

Thank you for considering Market Place Dentistry for your private dental care.

You will notice that we are a friendly, caring practice who take great pride in the service we provide and in the satisfaction of our patients. We have a great professional team who make it their business to ensure you have the best possible experience at your visit.

To arrange your first appointment please visit reception, or contact us by telephone on 01845 523620 or email [info@marketplacedentistry.co.uk](mailto:info@marketplacedentistry.co.uk). Our receptionist will agree with you a convenient date and time and record key contact and personal details.

Your first dental appointment as a new patient will take approximately 30 minutes. During this visit we will carry out a thorough Dental Health Check addressing any questions or concerns you may have. We will discuss any further treatment or action that may be required and where further treatment is appropriate you will be given a Treatment Plan detailing the costs involved. We understand that many people are anxious about visiting the dentist and we will always do our best to put you at ease and make the experience as pleasant as possible.

We have enclosed an information sheet on 'What happens at your Dental Health Check?'

After your new patient Dental Health Check, you may wish to remain as a Fee-per-Item patient or you may prefer to join one of our Practice Plan membership schemes.

As a Fee-per-Item patient you would simply pay for treatment on a pay-as-you-go basis. Please see our private price list for costs of the most common treatments.

As a Practice Plan member you would pay a regular subscription entitling you to two Dental Health Checks and two or four hygienist visits per year. Any further treatment would be provided at a discounted rate of 12% off the Fee-per-Item price. We offer three different Practice Plan membership schemes: Essentials, Extended and Plus. The Plans differ by the type and number of dental hygiene appointments included. In order to join the most suitable Plan we would recommend you discuss this with your dentist at your first appointment. An Extended Plan leaflet is enclosed to give you an idea of the benefits.

If you are unable to attend your appointment please provide a minimum of one full working day's notice to allow the appointment to be reallocated.

A Health Questionnaire form has been enclosed. Please complete this and bring to your first appointment.

If you have any further questions please do not hesitate to contact us.

The team at Market Place Dentistry look forward to meeting you.

Kind Regards,

Luisa Dalla Riva  
Practice Manager